



# Appendix A: Post-Upgrade Checklist

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Use the following checklist to verify operation of the system after you upgrade your software on a Cisco Vision Dynamic Signage Director server.

List Item	Checkoff
1. Complete any specific verification steps documented for your particular upgrade.	<input type="checkbox"/>
2. Do the following in your browser. <ul style="list-style-type: none"> <li>a. Clear the browser cache.</li> <li>b. Close all browser windows and wait for 10 seconds before restarting.</li> </ul> <b>Caution: Notify all Cisco Vision Dynamic Signage Director users about the mandatory requirement to clear their browser cache and to shutdown/restart the browser software before accessing the latest Cisco Vision Dynamic Signage Director software.</b>	<input type="checkbox"/>
3. Verify that the Control Panel shows the Cisco Vision Dynamic Signage Director version and build number that you installed.	<input type="checkbox"/>
4. If you are using phone control, verify that the phones work.	<input type="checkbox"/>
5. If using IP phones for local TV control, verify you can successfully change channels.	<input type="checkbox"/>
6. Verify that channel names and favorites are properly set.	<input type="checkbox"/>
7. If using suite commerce integration, use the IP phone to verify you can successfully place an order.	<input type="checkbox"/>
8. Verify that all devices are properly in the nonevent_group.	<input type="checkbox"/>
9. Go to the Services Alert window in the <b>Management Dashboard</b> and make sure that all relevant services are green. <p><b>Note:</b> If necessary, click the refresh button to re-poll all services for status. If needed, disable services that are not part of your installation.</p>	<input type="checkbox"/>
10. Verify that the Series 2 and Series 3 devices have been rebooted and are running the latest system runtime version. <p><b>Note:</b> A manual reboot is required if a DMP firmware upgrade was not required for your release.</p>	<input type="checkbox"/>
11. Verify that all DMPs and TVs in the <b>Management Dashboard</b> are green.	<input type="checkbox"/>
12. Start an existing event script and validate that screens display the expected content.	<input type="checkbox"/>

List Item	Checkoff
<b>13.</b> Stop the event script and validate that screens power off.	<input type="checkbox"/>
<b>14.</b> Make a minor edit to the event script and make sure it saves.	<input type="checkbox"/>
<b>15.</b> Verify that you can push a new video file in the Content Management System (CMS) to the DMPs.	<input type="checkbox"/>
<b>16.</b> If using dynamic menu boards, make a change to a menu item and verify that the change is reflected on the menu board.	<input type="checkbox"/>
<b>17.</b> If using external content integration, be sure to re-enable your data sources in the Control Panel and restart the External Content Integration application from the Management Dashboard.	<input type="checkbox"/>
<p><b>18. (As needed for sites that schedule the CMSRestartTask)</b> Delete the CMSRestartTask from the Scheduled Tasks area of the Management Dashboard.</p> <p><b>Note:</b> In Cisco StadiumVision Director Release 4.1 and later releases, the CMS is automatically restarted after a backup runs.</p>	<input type="checkbox"/>
<b>19.</b> Perform a server backup for the upgrade configuration.	<input type="checkbox"/>
<p><b>20.</b> After satisfying your site's testing and event requirements, fail back to the primary server and upgrade it to the same version of software that you validated on your secondary server.</p> <p>For more information, see <a href="#">“Configuring Failover Between Redundant Cisco Vision Dynamic Signage Director Servers”</a> module in <a href="#">Cisco Vision Administration Guide: Dynamic Signage Director</a>.</p>	<input type="checkbox"/>
<b>21.</b> After you perform failback, reconfigure your backup and restore environment using the Text Utility Interface (TUI).	<input type="checkbox"/>