

# Enable Anonymous Call Blocking on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone

## Objective

Anonymous Call Blocking on the Cisco IP Phone 7800 and 8800 Series Multiplatform Phone lets you filter incoming calls that do not display their caller ID. This feature is typically used to reject specific calls automatically.

This article aims to show you how to enable anonymous call blocking on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone.

## Applicable Devices

- 7800 Series
- 8800 Series

## Software Version

- 11.0.1

## Enable Caller ID Blocking

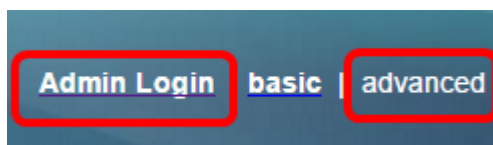
There are two ways to enable Caller ID Blocking:

[Through the Web-based Utility](#)

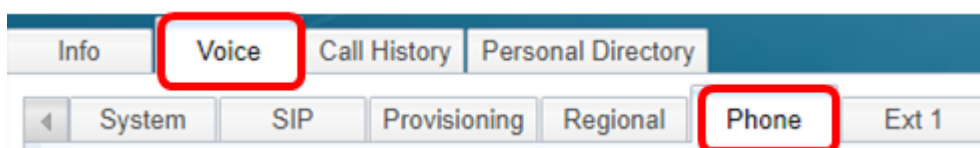
[Through the Phone GUI](#)

### [Through the Web-based Utility](#)

Step 1. Log in to the web-based utility of the IP phone and click **Admin Login > Advanced**.



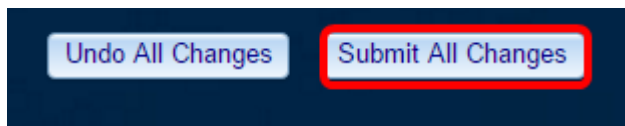
Step 2. Click **Voice > Phone**.



Step 3. Under Supplementary Services, choose **Yes** from the Block ANC Serv drop-down menu.

Supplementary Services	
Conference Serv:	Yes ▾
Blind Transfer Serv:	Yes ▾
Block ANC Serv:	Yes ▾
Secure Call Serv:	Yes
Cfwd Busy Serv:	No
Paging Serv:	Yes ▾
Call Pick Up Serv:	Yes ▾
Group Call Pick Up Serv:	Yes ▾

Step 4. Click **Submit All Changes**.



You should now have successfully enabled caller ID blocking on your phone through the web-based utility.

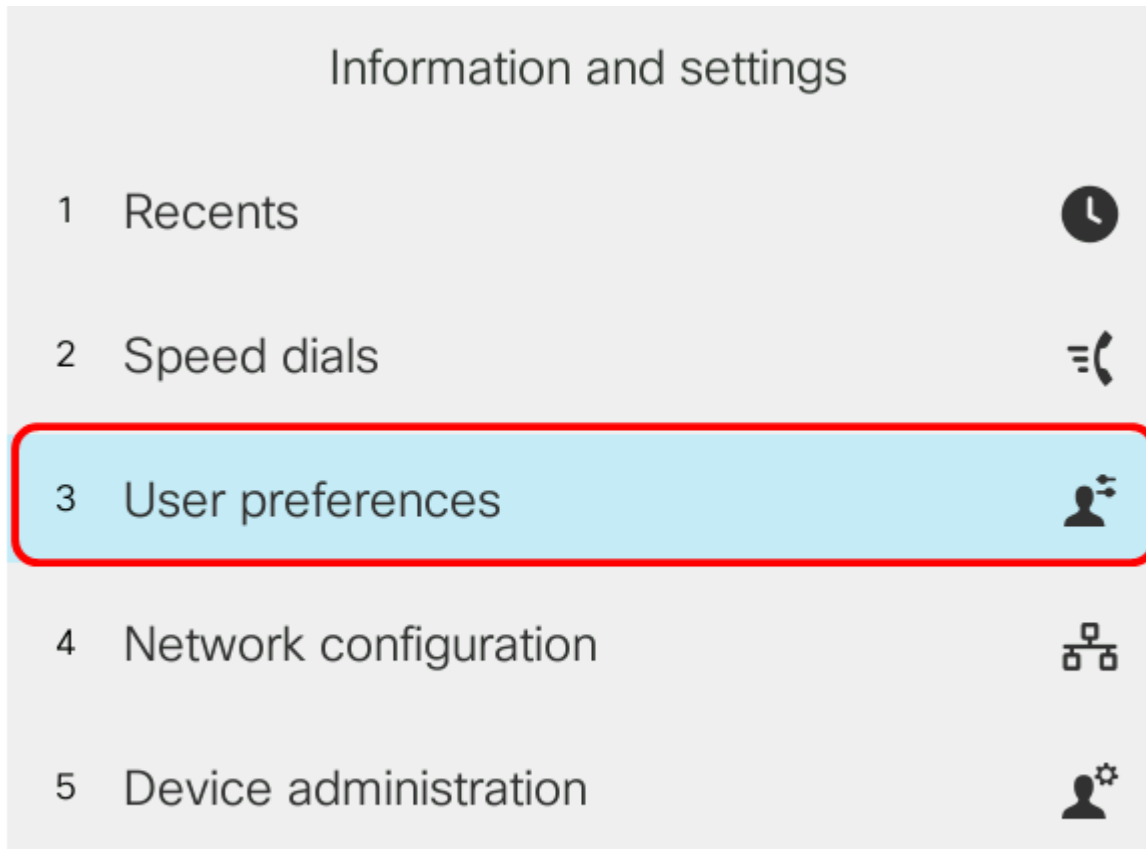
### [Through the Phone GUI](#)

Step 1. Press the **Applications** button on the IP Phone.





Step 2. Choose **User preferences** using the navigation cluster button.



Select

Step 3. (Optional) Enter the password for your phone in the *Password* field and then press the **Sign in** softkey.

## Sign-in form

Password

\*\*\*\*\*|

Sign in




Step 4. Choose **Call preferences** and then press the **Select** softkey.

## User preferences

- 1 Call preferences
- 2 Audio preferences
- 3 Screen preferences
- 4 Attendant console preferences

Select

Step 5. Set Block Anonymous Call to **On** using the navigation cluster  button and then press the **Set** softkey.

## Call preferences

Fwd no answer number

Fwd no answer delay

Voice mail

Block caller ID

On

Block anonymous call

On

Set

Step 6. Press the **Applications** button to exit.



You should now have enabled Caller ID Blocking on your phone through the GUI.