

Security Enterprise Agreement (EA) Workspace - Cisco Duo Licensing Guide

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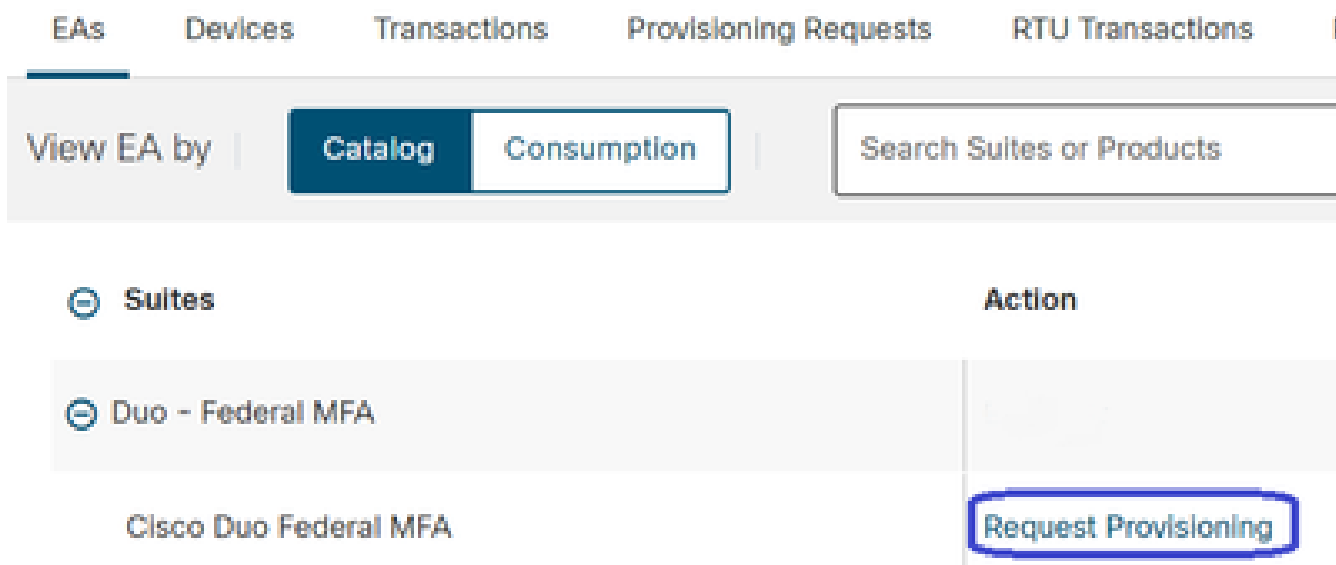
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Provisioning for the Duo License

Provisioning is required for the customer when initially activating the license, or after moving into a different Duo edition. When provisioning for a Duo License, a Duo Account ID is required. A Duo Account ID can be obtained by registering at: <http://signup.duo.com>

1. Expand the Suite for the Duo Edition on your EA Workspace and click “Request Provisioning



Click Request Provisioning

2. A “Request Provisioning” screen will pop-up. Fill out your 10-digit Duo Account ID in the format XXXX-XXXX-XX as illustrated below. Press the button “Review” to move forward.

Request Provisioning for Cisco Duo Access

1 Provision Features — 2 Review

Request Type :
Initial Request

Features to be Provisioned

Duo Account Id*
1234-5678-90

Notes

Notes

Cancel Review

Request Provisioning Pop Up

3. On the following screen, populate the Technical Contact Details and click “Provision Licenses”.

✕
Request Provisioning for Cisco Duo Access

Provision Features Review

Request Type
Initial Request

Customer Details

| | | | |
|----------------------------------|--|----------------------------|--------------------------|
| Smart Account Name: EA_Apr_GA | Customer Suite Name: EA_Apr_GA-Duo - Access-Sub4 27966 | Start Date: 2020-Mar-25 | End Date: 2023-Mar-25 |
|----------------------------------|--|----------------------------|--------------------------|

Technical Contact Details

| | |
|--|--|
| Contact Name: <input type="text" value="John Doe"/> | Email Address: <input type="text" value="john.doe@abc.com"/> |
| Phone Number: <input type="text" value="+1 408-987-6543"/> | Job Title: <input type="text" value="IT Administrator"/> |

Features to be Provisioned

| |
|---------------------------------------|
| Duo Account Id 1234-5678-90 |
|---------------------------------------|

Technical Contact Details

4. Once provisioning is submitted, a welcome e-mail is sent shortly including resources and contact information.



Welcome to Duo

Hi <Contact Name>,

Thank you for purchasing **Duo MFA**! You've just taken a big step towards safeguarding yourself, your company, and the entire internet from data theft and account takeover. And you're in good company! **Thousands of customers** use Duo to protect their most important assets.

Let's deploy Duo!

We will be sending you a series of emails detailing the key deployment stages when rolling out Duo, along with our **best practices** and **helpful resources** for each step of the way. Our aim is to make your Duo deployment as easy as possible.

Welcome E-Mail

Tracking and Understanding Consumption

1. Current consumption of the license can be tracked by clicking the "Consumption" tab on the EA Workspace

View EA by

Catalog

Consumption

Search Suites or Products

 Suites

Action

 Duo - Federal MFA

Cisco Duo Federal MFA

Request Provisioning

Click Consumption

2. You are able to see consumption of your licenses below.

a. Licenses Generated contain the number of Duo licenses being consumed. This data is based from usage on Duo and syncs daily.

Cisco Software Central

Customer Name: DEFAULT

Consumption for this entitlement

There is a 24-hour delay of the Consumption data that is used, all data you see needs to wait 24 hours before you can see it. We are working to reduce this 24-hour consumption delay. If you have questions about your entitlements and consumption data, please contact us.

| Suite | Entitlements | | | Consumption | | | | Provisioning Requests | Provisioning Status | |
|-------------------------|------------------------------|-------------------|---------------|---------------------|--------------------|-------------------|--------------------------|-----------------------|---------------------|------------------|
| | All Provisioned Entitlements | Entitled Licenses | Used Licenses | Use for Consumption | Licenses Generated | Licenses Migrated | Migrated for Consumption | | | Data Consumption |
| Duo - Federal MFA | 100 | 100 | 100 | 100 | 100 | 0 | 0 | 0 | 100 | 100 |
| 2024-01-01 - 2024-01-01 | 100 | 100 | 100 | 100 | 100 | 0 | 0 | 0 | 100 | 100 |

Consumption of Licenses