# Enabling NAT for SSM On-Prem

## Contents

**For External Customer / Partner Use Only:** These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve. Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

**Q: I have a NAT (Network Address Translation) router in my network. Can I use devices behind the NAT to communicate with the SSM On-Prem application?**

**A: Yes, NAT is supported for SLP devices.**

**To enable:**
**Step 1:** Open SSM On-Prem.

**Step 2:** Navigate to **Admin Workspace > Settings > CSLU**

**Step 3:** Switch the **NAT Setup Off** toggle button to **NAT Setup On.** The NAT setup is disabled by default.

**Step 4:** Click **Save.**

**Troubleshooting:**

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

For feedback on the content of this document, please submit here .