

End-of-Sale and End-of-Life Announcement for the Cisco Perpetual Licensing for Session Management Edition (SME)

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Perpetual Licensing for Session Management Edition (SME). The last day to order the affected product(s) is November 17, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to Session Management Edition under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

Cisco Collaboration Flex Plan 3.0 Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

Additionally, customers utilizing the Not for Resale program are encouraged to migrate to V12.5 or higher. Additional program details are available at this link:

<https://www.cisco.com/c/en/us/partners/incentives/standard-not-for-resale.html#~cuwp-to-nfr-transition>.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Perpetual Licensing for Session Management Edition (SME)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 19, 2021
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 17, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 15, 2022
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 17, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 17, 2022

Milestone	Definition	Date
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	February 13, 2024
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
HCS-SME-K9-LAB	HCS SME Lab Bundle
LIC-SME-SESS-UPG	SME SESSION Upgrade - 1 Session
SME-12.5-K9-UPG=	SW Upgrade to SME 12.5 for SWSS
SME-RTU	SME Right to Use Certificate
SME-SESSION	Include PAK Auto-expanding User for SME
SME-SESSION-LIC	Top Level SKU For Session License
SME-VERS-12.5	SME Software Version 12.5
HCS-12X-SME-LAB	HCS SME 12.5x Lab Bundle
LIC-SME-SESSION	License - 1 Session
MIG-SME-SESSION	Ala Carte Upgrade for 1 SME Session
SME11.0-K9-LAB	SW CM/SME 11.0 Lab Only, 20 CUWL PRO, 5 TP Room
SME11.5-K9-LAB	SW CM/SME 11.5 Lab Only, 20 CUWL PRO, 5 TP Room
SME11.5-K9-NFR	SW CM/SME 11.5 Not for Resale, 20 CUWL PRO, 5 TP Room
SME-11.5-K9-UPG=	SW Upgrade to SME 11.5 for ESW/UCSS
SME11-HCS	Session Manager 11.x Sessions for HCS
SME-12X-HCS	Session Manager 12.5x for HCS
SME-VERS-11.5	SME Software Version 11.5

Product migration options

Customers are encouraged to migrate to Session Management Edition under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

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Additionally, customers utilizing the Not for Resale program are encouraged to migrate to V12.5 or higher. Additional program details are available at this link:

<https://www.cisco.com/c/en/us/partners/incentives/standard-not-for-resale.html#~cuwp-to-nfr-transition>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

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