

End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Video Communication Server Licenses and Software Images for Release X6.x

EOL9671

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Video Communication Server Licenses and Software Images for Release X6.x. The last day to order the affected product(s) is September 26, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Video Communication Server Licenses and Software Images for Release X6.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 28, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 26, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 25, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 26, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 26, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 22, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

 Table 2.
 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-ATP-VCS-DI	ATP Demo - VCS Dual Ntwrk Interface and Static NAT	There is currently no replacement product available for this product.	-	-
LIC-ATP-VVCS-C-PAK	ATP Config Only E- Delivery ATP Virtual VCS Control PAK pid	There is currently no replacement product available for this product.	-	-
LIC-ATP-VVCS-E-PAK	ATP Config Only E- Delivery Virtual VCS Expressway PAK pid	There is currently no replacement product available for this product.	-	-
LIC-VCS-6.X	Software release key, Version X6	There is currently no replacement product available for this product.	-	-
LIC-VCS-6.X-K9	Software release key with Encryption, Version X6	There is currently no replacement product available for this product.	-	-
LIC-VCS-70TURN	70 TURN Relay option	There is currently no replacement product available for this product.	-	-
LIC-VCS-STPAK	50 User Provisioning, 5 Trav Calls for VCS Starter Pack	There is currently no replacement product available for this product.	-	-
LIC-VMVCS	Software Release Key for Virtual VCS Application	There is currently no replacement product available for this product.	-	-
LIC-VMVCS-K9	Software Release Key for Encrypted Virtual VCS Application	There is currently no replacement product available for this product.	-	-
LIC-VMVCS-PAK	PAK PID for SW release key only	There is currently no replacement product available for this product.	-	-
SW-VCS-6.X	Software Image for VCS, Version X6	SW-VCS-7.X	Software Image for VCS, Version 7.x	-
SW-VCS-6.X-K9	Software Image for VCS with Encryption, Version X6	SW-VCS-8.X-K9	Software Image for VCS with Encryption, Version 8.X	-

Product Migration Options

Customers are encouraged to migrate to the most recent Cisco TelePresence Video Communication Server software release.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco TelePresence Video Communication Server Licenses and Software Images for Release X6.x through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco VCS 7.x and later, visit http://www.cisco.com/c/en/us/products/unified-communications/telepresence-video-communication-server-vcs/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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Printed in USA C51-731420-00 03/14