Webex Webinars

(formerly Webex Events (new))



2

Contents

03	Webex Webinars (formerly Webex Events (new))
04	Features and benefits
11	Technical support and customer success services
11	Ordering information
11	Cisco Capital

11

Appendix



Webex Webinars (formerly Webex Events (new))

Webex® Webinars enables highly interactive webinar and webcast experiences for customers. With Webex Webinars, customers have the ability to scale from small to large organizations, gain insights on events, and access a variety of features.

Key features to the Webex Webinars include:

- Single tier Named User licensing
- Up to 100,000 capacities
- Webex Assistant Included for all Webex Webinars customers
- Webcast mode included for Webex Webinars 3000 customers
- Included Webex App messaging

Requested start date

- Determine your requested start date for the subscription, which can be set at a maximum of 90 days from the order date.
- The billing for A-FLEX-3 offer will be triggered 30 days (at latest) after the requested start date, or when the first service is provisioned, whichever occurs first.
- See Annuity (Saas) Quoting guide for additional information relating to quoting.

Buying models

Named User (NU) is a per-user subscription that enables customers to provide services for individuals, teams, or departments and add additional entitlements as adoption grows. Entitlements can be purchased per user with no minimum. No growth is included.

Deployment model

Webex Webinars is a cloud deployment.

Features and benefits

When you choose Webex Webinars, you receive entitlements to a bundle of features. Table 1 describes the included features and the availability of each feature to users. Table 2 describes the add-on features that can be purchased on top of your subscription.

Table 1. Included features

	WEBE					WEBEX WEBINARS CAPACITIES				
INCLUDED FEATURE	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000		
Webex Webinars	Host or join Webex Webinars natively from the Webex Meetings app with common meeting experiences and controls, no matter how participants join. Note: Calendar service must be enabled.	X	X	X	x					
Webex Webinars with Webcast mode	Host or join Webex Webinars natively from the Webex Meetings app. Webex Webinars with Webcast will features such as the ability to broadcast live with Q&A, polling, and feedback via chat.		Х	Х	Х	Х	Х	X		
Pro Pack for Webex Control Hub	With Pro Pack for Webex Control Hub, administrators can provision, manage, and analyze the entire Webex experience. Pro Pack delivers additional levels of security controls, compliance management, and business insights to meet the needs of customers that are looking for advanced capabilities.	X	X	X	X	X	X	X		

Table 1. Included features

			WEBEX WEBINARS CAPACITIES							
INCLUDED FEATURE	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000		
Webex Conferencing Audio (Voice over IP [VoIP])	Each knowledge worker has unlimited access to VoIP. Webex VoIP capabilities may not be available to participants in certain countries. Refer to the "Important Information Regarding Audio Services" section of the Webex Audio Offering data sheet for more details.	X	X	X	X	X	X	X		
Webex Conferencing Audio (toll dial-in audio) Or Cisco Cloud Connected Audio Service Provider User	Each knowledge worker has unlimited access to global toll call-in services. Local toll call-in number(s) are provided for panelists in covered countries to join a Webex meeting. Refer to the Webex Audio Offering data sheet (Table 2) for a list of covered countries. Or, Under the Cloud Connected Audio Service Provider (CCA SP User) audio option, a service provider partner peers with Cisco and provides the transport and access (phone numbers) to a customer, while Cisco provides audio bridging. The service provider partner also provides lifecycle support; that is, day-0, day-1, and day-2 support.	X	X	X	X	X	X	X		

Table 1. Included features

		WEBEX WEBINARS CAPA							
INCLUDED FEATURE	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000	
Enhanced messaging in the Webex app	Get secure, all-in-one team collaboration from Webex, the industry's leading app for continuous teamwork. Move work forward in secure work spaces where everyone can contribute anytime with messaging, file sharing, whiteboarding, video meetings, calling, and more.	X	X	X	X	X	X	X	
Webex Assistant for Webex Meetings	Webex Assistant for Webex Meetings provides real-time meeting transcription, closed captioning, action items, and post-meeting notes, all controlled by voice command.	X	X	Х	х	Х	Х	х	
Webex Hybrid Services	Integrate your existing IT assets with Webex to provide a single, integrated experience. The Webex Hybrid Services include Call Service, Calendar Service, Directory Service, Video Mesh, and Data Security Service.	Х	X	х	х	Х	х	Х	

Table 1. Included features

	BENEFIT	WEBEX WEBINARS CAPACITIES							
INCLUDED FEATURE		1000	3000	2000	10,000	25,000	50,000	100,000	
Webex Edge Audio	Webex Edge Audio is suitable for customers that have a cloud meetings solution coupled with an on-premises calling solution. It provides an on-net path (VoIP) for participants to join meetings from their existing IP phones with no change in behavior or training required. Webex Edge Audio supports all Cisco Unified Communications solutions, providing high-quality audio (wideband codec) and cost savings by bypassing PSTN.	X	X	X	X	X	X	X	

Table 2 shows the add-on features that are available for purchase.

Table 2. Add-on features availability

	BENEFIT	WEBEX WEBINARS CAPACITIES						
ADD-ON FEATURES		1000	3000	2000	10,000	25,000	50,000	100,000
Webex Messaging file storage	Gain additional file storage beyond the pooled 20 GB of file storage per knowledge worker available in the standard offer. Extra storage is purchased in unitary increments.	X	X	X	X	X	X	X

Table 2. Add-on features availability

		WEBEX WEBINARS CAPACITIES							
ADD-ON FEATURES	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000	
Real-time Translation	Real-time Translation for Webex Meetings is the ability to translate English in over 100+ languages natively within Webex.	X	X	X	X	X	X	X	
Network-based recording storage (NBR)	Additional Webex Meetings NBR storage is available in 500-GB and in 100-GB increments. This is incremental to the included 1 GB per-user NBR storage.	Х	Х	Х	X	Х	Х	x	

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The following audio add-ons are available only for Webex Conferencing Audio (not Cloud Connected Audio)

Webex Audio (per minute)

The following Webex Audio services are available for purchase on a per-minute basis:

- Bridge country toll-free call-in -**Toll-free call-in number(s) are provided for participants in the bridge country to join a Webex meeting.
- Bridge country callback

 **Allows participants in the bridge country to join a Webex meeting by having the meeting call them at the number they specify once they've joined over the web.

Table 2. Add-on features availability

			W	EBEX WE	BINARS	CAPACI	TIES	
ADD-ON FEATURES	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000

- Global toll-free callin – Toll-free call-in numbers are provided for participants in covered countries to join a Webex meeting. Refer to the Webex Audio data sheet for a list of covered countries.
- Global premium toll callin – Local toll call-in numbers are provided for participants in covered countries to join a Webex meeting. Refer to the Webex Audio data sheet for a list of covered countries.
- Global callback Allows participants in covered countries to join a Webex meeting by having the meeting call them at the number they specify once they've joined over the web. Refer to the Webex Audio data sheet for a list of covered countries.
- **Per-minute bridge country audio services are available only to participants in certain countries. Refer to the "Important Information Regarding Audio Services" section of the Webex Audio Offering data sheet for more details.

Table 2. Add-on features availability

			W	EBEX WE	BINARS	CAPACI	TIES	
ADD-ON FEATURES	BENEFIT	1000	3000	2000	10,000	25,000	50,000	100,000

Each of these services can be included in or excluded from the order and subsequent site provisioning. All included services will be made available to all site knowledge workers by default, and knowledge worker-level entitlements can be selectively modified using site administration tools.

You will be required to choose one of the following billing models with your order:

Uncommitted billing – Invoiced monthly in arrears, based on actual usage over the billing period. Per-use fees are subject to change. The subscriber will be charged at the applicable rate in effect at the time the service is used.

Committed billing – Invoiced monthly in advance for the duration of the audio service subscription term, based on a monthly committed dollar amount (minimum of \$226 per month). Usage in excess of committed amounts is invoiced monthly in arrears at the discounted rate. Committed amounts that are not used by the subscriber during the month may not be carried forward into the next month.

Technical support and customer success services

Cisco offers support services covering the areas of problem resolution, customer success and adoption, and designated support management in three service tiers: Basic, Enhanced, and Premium. Basic support is included at no additional cost for the duration of your subscription. For more information about the available technical support services, contact your partner or Cisco sales agent.

Ordering information

To place an order, contact your certified Cisco partner or Cisco sales agent. If you need help finding a partner in your area, use the <u>Partner Locator tool</u>. Your partner or Cisco sales agent can also assist with any modifications to your subscription after your initial order is placed.

Cisco Capital

Flexible payment solutions to help you achieve your objectives

Cisco Capital® financing makes it easier to get the right technology to achieve your objectives, enable business transformation, and help you stay competitive. We can help you reduce total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services, and complementary third-party equipment in easy, predictable payments. Learn more.

Appendix

Webex Webinars Ordering Guide

For information on how to order, see our Webex Webinars Ordering Guide.

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