

End-of-Sale and End-of-Life Announcement for the Cisco Cyber Vision Center, M5 series appliance

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Overview

EOL15225 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Cyber Vision Center, M5 series appliance. The last day to order the affected product(s) is December 31, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Cyber Vision Center, M5 series appliance

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 1, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 30, 2024
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 31, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 31, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 27, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CV-CNTR-M5S3	Cyber Vision Center Appliance M5S3	CV-CNTR-M6N	Cyber Vision Center Appliance M6N	-
CV-CNTR-M5S3=	Cyber Vision Center Appliance M5S3 Spare	CV-CNTR-M6N=	Cyber Vision Center Appliance M6N Spare	-
CV-CNTR-M5S5	Cyber Vision Center Appliance M5S5	CV-CNTR-M6N	Cyber Vision Center Appliance M6N	-
CV-CNTR-M5S5=	Cyber Vision Center Appliance M5S5 Spare	CV-CNTR-M6N=	Cyber Vision Center Appliance M6N Spare	-
CV-CPU-I4210R	Intel 4210R 2.4GHz/100W 10C/13.75MB DDR4 2400MHz	CV-CPU-A7443P	AMD 2.85GHz 7443P 200W 24C/128MB Cache DDR4 3200MHz	-
CV-CPU-I5218	Intel 5218 2.3GHz/125W 16C/22MB DCP DDR4 2666MHz	CV-CPU-A7443P	AMD 2.85GHz 7443P 200W 24C/128MB Cache DDR4 3200MHz	-
CV-MR-X16G1RT-H	Cyber Vision Center 16GB DDR4-2933-MHz RDIMM/1Rx4/1.2v	CV-MR-X16G1RW	16GB RDIMM SRx4 3200 (8Gb) for Cyber Vision Center	-
CV-PSU-M5BLK	Cyber Vision Center UCS C-Series M5 PSU blanking panel	There is currently no replacement product available for this product.	-	-
CV-RAID-M5	Cyber Vision 12G Modular RAID controller with 2GB cache	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Cyber Vision Center, M5 series appliance through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://cway.cisco.com/mynotifications>.

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