Release Notes for Cisco Small Business Pro SPA8800 Analog Telephone Adapter with Router Firmware Version 6.1.7

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These Release Notes describe the new features and enhancements in the Cisco Small Business Pro SPA8800 Analog Telephone Adapter with Router firmware version 6.1.7.

Contents

This document includes the following topics:

- **Known Issues**
- **Installation Notes**
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Known Issues

There are no known significant issues at the time of release.

Getting More Information About Problems

You can search for problems by using the Cisco Software Bug Toolkit. To access Bug Toolkit, you'll need a Cisco.com user ID and password.

STEP 1   To access the Bug Toolkit, go to **http://tools.cisco.com/Support/BugToolKit/ action.do?hdnAction=searchBugs**.

STEP 2   Log on with your Cisco.com user ID and password.

STEP 3   To look for information about a specific problem, enter the bug ID number in the "Search for bug ID" field, then click **Go**. To get a list of problems for a specific product, select the product category and product from the drop-down list and click **Search**.

Installation Notes

To install firmware for the Cisco Small Business Pro SPA8800 Analog Telephone Adapter with Router, follow these instructions.

Downloading Firmware

Always download and install the latest firmware for your ATA device before doing any configurations. You can find the latest firmware by going to:

http://www.cisco.com/en/US/products/ps10024/ tsd_products_support_series_home.html

and clicking the **Download Software** link.

Upgrading the Firmware for the ATA Device

In this procedure, you install the firmware files that you downloaded previously.

STEP 1   Determine the address of the ATA device:

     a.   Connect an analog telephone to the Phone 1 or Phone 2 port on the ATA device. (You may not hear a dial tone. Continue to step b.)

     b.   Press ******** on the keypad to access the IVR menu.

     c.   Press **110#** to determine the Internet (WAN) IP address.

STEP 2   Make a note of the IP address that is announced.

> **NOTE** If the administration computer is connected to the Ethernet port of the ATA device, the default IP address is 192.168.0.1.

STEP 3 Use the administration computer to install the latest firmware:

  a. Extract the Zip file, and then run the executable file to upgrade the firmware.

  b. When the *Firmware Upgrade Warning* window appears, click **Continue**.

  c. In the next window that appears, enter the IP address of the ATA device, and then click **OK**.

  d. In the *Confirm Upgrade* window, verify that the correct device information and product number appear. Then click **Upgrade**.

  e. A progress message appears while the upgrade is in progress. The success window appears when the upgrade is completed. The device reboots.

  f. Click **OK** to close the confirmation message.

  g. To verify the upgrade, point the web browser to the IP address of the ATA device. Check the *Router > Status* page. The *Software Version* field should show the firmware version that you installed.

> **NOTE** You may need to refresh your browser to display the updated page reflecting the new version number.

Related Information

Website addresses in this document are listed without **http://** in front of the address because most current web browsers do not require it. If you use an older web browser, you may have to add **http://** in front of the web address.

Resource	Location
Technical Documentation	http://www.cisco.com/en/US/products/ps10024/tsd_products_support_series_home.html
Firmware Downloads	Go to www.tools.cisco.com/support/downloads, and enter the model number in the Software Search box.
Cisco Community Central > Small Business Support Community	www.myciscocommunity.com/community/smallbizsupport/voiceandconferencing/voice
Support	www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html
Warranty and End-User License Agreement	www.cisco.com/go/warranty
Open Source License Notices	www.cisco.com/go/osln
Regulatory Compliance and Safety Information	http://www.cisco.com/en/US/products/ps10024/tsd_products_support_install_and_upgrade.html
Cisco Partner Central (Login Required)	www.cisco.com/web/partners/sell/smb
Cisco Small Business Home	www.cisco.com/smb

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